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The latest update of these Terms and Conditions was made on January 14, 2015. This website is operated by Orio North America, Inc. located in Troy, Michigan.

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Through its Web property, Orio Auto Parts provides its customers with access to a wide array of resources, including parts information and reference materials (collectively "Services"). This website is provided, maintained, and operated solely for the use of current and future customers of Orio Auto Parts, to provide You with information about our company, to place orders for our products and Services, and to enable You to contact us with any questions or comments that You may have. The Services, including any updates, enhancements, new features, and/or the addition of any new Web properties, are subject to the TOU.

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- ii. any advertisement, solicitation, spam, chain letter, or other similar type of information;
- iii. any encouragement of illegal activity;
- iv. unauthorized use or disclosure of private, personally identifiable information of others; or
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USER ACCOUNT

If any of the Services requires You to open an account, You must complete the registration process by providing Orio Auto Parts with current, complete and accurate

information as prompted by the applicable registration form. You also will choose a password and a user name. You are entirely responsible for maintaining the confidentiality of Your password and account. Furthermore, You are entirely responsible for any and all activities that occur under Your account. You agree to notify Orio Auto Parts immediately of any unauthorized use of Your account or any other breach of security. Orio Auto Parts will not be liable for any loss that You may incur as a result of someone else using user's password or account, either with or without Your knowledge. However, You could be held liable for losses incurred by Orio Auto Parts or another party due to someone else using Your account or password. You may not use anyone else's account at any time, without the permission of the account holder.

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In addition to the warranty and representation set forth above, by posting a Submission that contain images, photographs, pictures or that are otherwise graphical in whole or in part ("Images"), You warrant and represent that (a) You are the copyright owner of such Images, or that the copyright owner of such Images has granted You permission to use such Images or any content and/or images contained in such Images consistent with the manner and purpose of Your use and as otherwise permitted by these TOU and the Services, (b) You have the rights necessary to grant the licenses and sublicenses described in these TOU, and (c) that each person depicted in such Images, if any, has provided consent to the use of the Images as set forth in these TOU, including, by way of example, and not as a limitation, the distribution, public display and reproduction of such Images. By Posting Images, You are granting (a) to all members of Your private community (for each such Images available to members of such private community), and/or (b) to the general public (for each such Images available anywhere on the Services, other than a private community), permission to use those Images in connection with the use, as permitted by these TOU, of any of the Services, (including, by way of example, and not as a limitation, making prints which include such Images), and including, without limitation, a non-exclusive, world-wide, royalty-free license to: copy, distribute, transmit, publicly display, publicly perform, reproduce, edit, translate and reformat Your Images without having Your name attached to such Images, and the right to sublicense such rights to any supplier of the Services. The licenses granted in the preceding sentences for Images will terminate at the time You completely remove such Images from the Services, provided that, such termination shall not affect any licenses granted in connection with such Images prior to the time You completely remove such Images. No compensation will be paid with respect to the use of Your Images.

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Orio Auto Parts or any of its employees will not accept or consider unsolicited ideas, including ideas for new advertising campaigns, new promotions, new products or technologies, processes, materials, marketing plans or new product names. Please do not send any original creative artwork, samples, demos, or other works. The sole purpose of this policy is to avoid potential misunderstandings or disputes when Orio Auto Parts products or marketing strategies might seem similar to ideas submitted to us. If, despite this TOU, You send us ideas and/or materials, please understand that we make no assurances that Your ideas and materials will be treated as confidential or proprietary.

MONITORING

Orio Auto Parts shall have the right, but not the obligation, to monitor the content of repair.orioautoparts.com, including chat rooms and forums, to determine compliance with this Agreement and any operating rules established by Orio Auto Parts and to satisfy any law, regulation or authorized government request. Orio Auto Parts shall have the right, but not the obligation, in its sole discretion to edit, refuse to post or remove any material submitted to or posted on repair.orioautoparts.com. Without limiting the foregoing, Orio Auto Parts shall have the right, but not the obligation, to remove any material that Orio Auto Parts, in its sole discretion, finds to be in violation of the provisions hereof or otherwise objectionable.

SHIPPING POLICY

Please see Select Shipping Method in Your Shopping Cart to view the cost associated with each shipping method, and the actual shipping cost of Your order.

Next Day – Overnight delivery for orders submitted prior to 3:00 pm EST

Second Day – 2nd Day delivery for orders submitted prior to 3:00 pm EST

Ground – Delivery in 2 to 7 days depending on location

Inventory Levels – Orio Auto Parts uses the following designations to describe the availability of the parts inventory shown on our website.

In Stock (Stk) – Items designated "In Stock" are currently available in our warehouse in Pennsylvania. Quantities are shown.

Back-ordered – Items designated "back-ordered" are stock items that are on back-order from our supplier. As noted in the Shopping Cart.

No Longer Available (NLS) – Items designated "No Longer Available" means Orio Auto Parts does not currently have a replacement for this item because it's currently unavailable from our supplier.

Partial Shipments – If an ordered item is on back-order a partial shipment will be sent.

RISK OF LOSS

For all domestic transactions, unless otherwise stated on the front of the invoice, title to, and all risk of loss or damage with respect to the products shall pass to You upon delivery by Orio Auto Parts to the carrier or Your representative at Orio Auto Parts warehouse.

For all international transactions, the product shall be sold on a delivered, insurance paid, duty, and international freight unpaid basis. Orio Auto Parts assumes no responsibility for charges attendant to Customs clearance in the country of delivery, customs duty, VAT, or any other charges or taxes within the country designated for delivery by You. Title and risk of loss shall pass to You upon delivery to the port designated by You and prior to Customs clearance.

Risk of loss of the products shall remain with You after delivery of the goods to You and during the return of any unwanted goods by You to Orio Auto Parts

WARRANTY

Parts sold by Orio Auto Parts come with a two (2) year/24,000 mile (whichever occurs first) warranty (unless the part description states otherwise) from the date of the original receipt. Warranty claims will not be honored for parts that were damaged due to misuse or incorrect installation. Warranty claims must include a copy of a repair order that shows the nature of the repair, parts used, date and mileage of the vehicle at time of installation. Warranty claims are honored on an exchange basis only. Warranty only extends to the part being replaced; does not include reimbursement for any labor charges. Saab Auto Parts is not liable for any incidental expenses resulting from use or installation of a defective item.

FORCE MAJEURE

We shall not be liable to You for any failure to perform any obligation under these Terms and Conditions or otherwise, due to an event beyond our control, including but not limited to any act of nature, terrorism, war, political insurgence, insurrection, riot, civil unrest, act of civil or military authority, uprising, earthquake, flood, or any other natural or manmade eventuality outside of our control.

LIMITATION OF LIABILITIES

You agree that Orio Auto Parts and its providers shall not be liable for any damage, loss, or expense of any kind arising out of or resulting from Your possession or use of the materials, content, or information on this site regardless of whether such liability is based in tort, contract, or otherwise. In no event, including, without limitation, a

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You hereby indemnify, defend, and hold harmless Orio Auto Parts, its affiliates, agents, directors, employees, and licensors from and against any and all claims and expenses, including but not limited to, losses, damages, costs, or reasonable attorney fees, arising out of or related in any way to Your use of this site and its services, violation of these Terms and Conditions, violation of any law or regulation, or violation of any proprietary or privacy right.

LIMITATIONS ON CLAIM

Any cause of action You may have with respect to Your use of this site must be commenced within one year after the claim or cause of action arises.

TERM AND TERMINATION

Without limiting our other remedies, we may restrict, suspend, or terminate Your and any user's access to this website and related services at any time, at our sole discretion and without any prior notice, including the termination of services that are already under way.

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We may revise these Terms and Conditions at any time and You agree to be bound by any such revisions. Any such modifications will become effective on the date they are first posted to this site. It is Your responsibility to return to these Terms and Conditions from time to time to review the most current terms and conditions. We do not and will not assume any obligation to notify You of changes to these Terms and Conditions.

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You agree to be bound by any affirmation, assent, or agreement You transmit through this website, including but not limited to any consent You give to receive communications from us solely through electronic transmission. You agree that when in the future You click on an "I agree," "I consent," or other similarly worded "button" or entry field with Your mouse, keystroke, or other computer device, Your agreement or consent will be legally binding and enforceable, and the legal equivalent of Your handwritten signature.

1/19/15